

Private & Confidential

June 30, 2025

Settlement of dues pertaining to your ICICI Bank Credit Card Account

Dear _____,

As per your discussion with our representative, you had acknowledged that an amount of Rs 69141.27 is due and payable to the Bank, as reflected in your last statement. You had also mentioned that you could not pay the entire dues on account of your exceptional circumstances and requested the Bank to consider settling the dues in the account, at an amount lower than that mentioned in the Statement of Accounts.

The Bank has considered your request on an exceptional basis and agreed to settle the dues at Rs 29980. The settlement amount shall be paid by Cheque*/Cash/Demand Draft (payable locally) in favour of ICICI Bank Ltd. Credit Card Account _____. Alternatively, you can make the payment digitally through RTGS/NEFT/UPI etc. For more details, visit www.icicibank.com/DIY or www.icicibank.com/pay and select the appropriate mode of payment.

We value you as a customer and without prejudice to the Bank's rights, this settlement is being granted on your assurance and undertaking to comply with the terms below, without setting any precedent as an exceptional case and is valid and effective only till June 30, 2025. The settlement amount being offered to you is solely extended on your request and based on the circumstances in your particular case. Your account will be closed only after the realisation of the agreed settlement amount within the agreed time.

Note: Your credit history with us is provided on a regular basis to CIBIL and other Credit Bureaus, an initiative of the Government of India and the Reserve Bank of India. On payment of the agreed settlement amount, your status will be updated as Settled in CIBIL and other Credit Bureau records within 60 days from the closure of the facility in the Banks records.

ICICI Bank Limited

Regd. Office : ICICI Bank Tower,
Near Chakli Circle, Old Laxmi Road,
Vadodra 390 007, Gujarat, India.
CIN : L65190GJ1997PLC021012
Website : www.icicibank.com

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Enclosed is the annexure with the important terms for your reference.

This communication is expressly in reference to your ICICI Bank Credit Card Account only and will supersede all the previous settlements/settlement offers made on the said account. Please maintain the confidentiality of this offer, else it will be withdrawn right away.

For further information, ask iPal" on our website and mobile app. You may also contact our Customer Care on 1800 1080, your RM or visit any ICICI Bank branch.

Sincerely,
Team ICICI BANK

This is a system generated letter. Hence, it does not require any signature.

*Cheques will not be accepted post 24th of the month.

SR262150806_181020

Credit Builder

Rebuild your credit history.

Salient Features:

- Helps you to improve your credit score
- Improved credit score will help to get new loans and credit cards

For details:

- SMS CPOB to 9215676766

Terms:

1. Legal cases/complaints: It is agreed that you as well as the Bank will take necessary steps to withdraw the legal cases/complaints, if any, filed against each other (including officials/associates of

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the Bank, relating to or arising from the subject matter of settlement by filing the said letter as consent terms before the courts/forums/tribunals, after adhering to the terms mentioned herein.

2. Default in payments: In case of any default committed by you in the agreed payment schedule or in the event the cheque(s) issued by you is/are dishonoured on or after the date of this settlement letter for whatever reasons, this settlement offer will stand null, void and withdrawn. Further, all the concessions granted will also stand withdrawn. In such circumstances, you shall be liable to pay the entire outstanding amount as per the Statement of Account at once. The Bank may then be entitled to take appropriate measures to recover the entire outstanding dues by initiating both civil and criminal proceedings, as per the terms and conditions of this settlement letter as well as the terms of the facility.

3. Outstanding dues on any other credit facility(s): In case you have taken any other credit facility(s), stood as a guarantor for any credit facility(s) from the Bank which has outstanding dues, then the bank will be within its rights to withhold the No Dues Certificate/ No Objection Certificate" and related documents for the said credit facility, till such time all pending dues are paid by you or the principal borrower.

4. Payment through Collection Agency: In case the payments are made through a Collection agency, please ensure that the payment acknowledgement receipt has been received by you through SMS and/or e-mail. You are also advised to keep the payment acknowledgement receipt securely for future reference. Also check the ID Card of the agent issued by the Bank before making any payment. The Bank will not be responsible if the payment has been made to an unauthorised agent.

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